1097 3702 Assistant Claims & Customer Care (m/w/d) Would you like to reach the next level in your career? At matching, you have the opportunity to continuously develop yourself with well-known customers - across all industries. Take the decisive step in your career today and apply to us as a <Job>.  
  
Your tasks:  
  
  
• The focus of your work is the checking, registration and processing of delivery discrepancies and product damage for the area of ​​high-end electronic devices and components  
• You create invoices and credit notes for customers and logistics service providers  
• You create the delivery documents with regard to requirements and accompany or monitor the delivery process&nbsp;&nbsp;  
• Support in processing damage and transport reports&nbsp;  
• Communication with internal and external customers  
  
Your profile:  
  
  
• You have a degree in business administration or logistics. Alternatively, commercial training with relevant professional experience  
• Experience in logistics, especially in after-sales service&nbsp;  
• Good knowledge of logistical insurance and liability issues&nbsp;  
• Confident handling of the MS Office package&nbsp;  
• Business fluent German and good written and spoken English skills&nbsp;  
• Your profile is rounded off by your ability to work in a team, independence and resilience  
  
We offer:  
  
  
 - Your personal development is important to us. Continuous development and support talks are our promise to you  
  
 - We always look after and support our employees through a personal contact person from our human resources team  
  
 - We offer exciting and challenging projects from all over the world of engineering, IT and all interfaces in the field of business administration - in the largest branches of industry in Germany  
  
 - matching is a tariff partner of the BAP. We stand for fair, transparent and above-tariff remuneration and offer our employees security and prospects through our permanent employment contracts  
  
 - with our corporate culture, which is based on honesty, transparency, personal support and commitment, we guarantee cooperation at eye level - right from the start  
  
   
  
We are...  
  
  
...as an owner-managed family business known for first-class services in the field of technology and business administration. Our name expresses what is important in all technical sectors and tasks: Bringing together the right experts in the fields of business administration, mechanical and plant engineering, automotive industry, electrical engineering, aerospace and IT to achieve the goals of our candidates, employees and customers to realize.  
   
With over 10 years of expertise, we know your industry inside out and know what satisfied and motivated employees want.  
   
Apply to us directly using our application form in our job portal.  
   
Our recruiting team will be happy to answer any questions you may have about the position or general questions about the application process. You can reach us by phone at: 06182 / 960830-0. Business economist (university) matching Engineering is an owner-managed family business and stands for first-class engineering and IT services.  
  
Our name expresses what is important in all technical sectors and tasks: Bringing together the right experts to achieve the goals of our candidates, employees and our customers.  
  
We offer our employees and customers a maximum of flexibility, reliability, planning and legal certainty as a tariff user according to BAP. An excellent basis for successfully developing the future together with matching Engineering! 2023-03-07 15:52:47.667000